MONEY FOR LIFE

# Your personal information and Executor guide



# Your personal records — at your fingertips

It's important to let your loved ones know your wishes and plans. Sometimes it's difficult to talk about. This booklet can make it easier to share important information.

It will help those, like your Power of Attorney or Executor,\* to locate all the documents and information they need if you're unable to do so yourself or after you die. Keep these important details up-to-date.

At the back of the booklet you'll find a quick and easy-to-follow reference for the person who will be handling your estate.

This document contains all information for a complete identity theft.

Store this booklet containing sensitive and personal information in a safe place that is <u>only</u> accessible by people you intend to share it with.

Person 1	Person 2
lame	Name
Pate	Date
ge you hope to retire	Age you hope to retire
Pate of last booklet update	Date of last booklet update

<sup>\*</sup> In this document, the term "Executor" will also refer to a liquidator in the province of Québec.

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Important document numbers and location

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This section outlines the steps that your executor or family members can follow to ensure that all the details of your final arrangements are handled.

# YOUR PERSONAL INFORMATION

Personal information

Medical information

Important document numbers and location

Location of other personal records

Location of safety deposit boxes

Bank accounts

Credit cards

### PERSONAL INFORMATION

### Person 1

### Person 2

Your name	Your name
Birthdate (DD/MM/YY)	Birthdate (DD/MM/YY)
Address	Address
Mobile phone & password	Mobile phone & password
Home phone	Home phone
Email	Email
Password	Password

### PERSONAL INFORMATION

### Person 1

### Person 2

Other	Other
Website	Website
Username	Username
Password	Password
Current employer Company	Current employer Company
Contact name	Contact name
Phone	Phone
Dependants (this may include elderly relatives, child(ren) over and / or child(ren) under the age of 18) Name	Dependants (this may include elderly relatives, child(ren) over and / or child(ren) under the age of 18
Address	Address
Phone	Phone
Relationship	Relationship
Name	Name
Address	Address
Phone	Phone
Relationship	Relationship
Appointed guardians* (for minor children) Name	Appointed guardians* (for minor children) Name
Address	Address
Phone	Phone
Relationship	Relationship
Name	Name
Address	Address
Phone	Phone
Relationship	Relationship

<sup>\*</sup> In Québec, guardians are referred to as tutors.

### MEDICAL INFORMATION

### Person 1 Person 2

Blood type	Blood type
Allergies	Allergies
Medications	Medications
Other notes	Other notes

### IMPORTANT IDENTIFICATION DOCUMENTS, NUMBERS & LOCATION

Person 2

### Person 1

Social insurance number (serves as	Social insurance number (serves as
identification number for government plans)	identification number for government plans)
Number	Number
Location	Location
Birth certificate	Birth certificate
Number	Number
Location	Location
Marriage certificate	Marriage certificate
Number	Number
Location	Location
Citizenship certificate or permanent	Citizenship certificate or permanent
resident card	resident card
Number	Number
Location	Location
Driver's licence	Driver's licence
Number	Number
Location	Location
Health card	Health card
Number	Number
Location	Location
Passport	Passport
Number	Number
Location	Location
Secure certificate of Indian status	Secure certificate of Indian status
Number	Number
Location	Location
Income tax	Income tax
Location of income tax returns and receipts	Location of income tax returns and receipts
Accountant / Tax advisor name	Accountant / Tax advisor name
Address	Address
Phone	Phone

LOCATION OF OTHER PERSONAL RECORDS (includes agreements involving matrimony, cohabitation, separation, divorce, shareholders, partnerships or documents pertaining to personal trusts)

Person 1	Person 2

Document name	Document name
Number	Number
Location	Location
Document name	Document name
Number	Number
Location	Location
Document name	Document name
Number	Number
Location	Location

### LOCATION OF SAFETY DEPOSIT BOXES

### Person 1 Person 2

Location of safety deposit box	Location of safety deposit box
Location of key	Location of key
Name, address, phone of others with access	Name, address, phone of others with access

Person 2

### CREDIT CARDS

Person 1

Account	Account
Account number	Account number
Bank / branch	Bank / branch
Phone	Phone
Joint account holder	Joint account holder
Joint account holder address	Joint account holder address
Joint account holder phone	Joint account holder phone
Location of passbook / bank access card and monthly records	Location of passbook / bank access card and monthly records
Website	Website
Username	Username
Password	Password
Security response(s)	Security response(s)
Bank representative	Bank representative
Phone	Phone
Account	Account
Account number	Account number
Bank / branch	Bank / branch
Phone	Phone
Joint account holder	Joint account holder
Joint account holder address	Joint account holder address
Joint account holder phone	Joint account holder phone
Location of passbook / bank access card and monthly records	Location of passbook / bank access card and monthly records
Website	Website
Username	Username
Password	Password
Security response(s)	Security response(s)

Person 1 Person 2

1 (13011 2
Account
Type of Card / Issuing organization
Name on card
Card number
Card security number
Expiry date
Available limit
Customer service phone
Website
Username
Password
Security response(s)
Terms / other information
Location of records
Account
Type of Card / Issuing organization
Name on card
Card number
Card security number
Expiry date
Available limit
Customer service phone
Website
Username
Password
Security response(s)
Terms / other information

### Person 1 Person 2

Account	Account
Type of Card / Issuing organization	Type of Card / Issuing organization
Name on card	Name on card
Card number	Card number
Card security number	Card security number
Expiry date	Expiry date
Available limit	Available limit
Customer service phone	Customer service phone
Website	Website
Username	Username
Password	Password
Security response(s)	Security response(s)
Terms / other information	Terms / other information
Location of records	Location of records
Account  Type of Card / Issuing organization	Account  Type of Card / Issuing organization
Type of Card / Issuing organization	Type of Card / Issuing organization
Type of Card / Issuing organization  Name on card  Card number	Type of Card / Issuing organization  Name on card
Type of Card / Issuing organization  Name on card  Card number  Card security number	Name on card Card number Card security number
Type of Card / Issuing organization  Name on card  Card number	Type of Card / Issuing organization  Name on card  Card number
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date	Name on card Card number Card security number Expiry date
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit	Name on card Card number Card security number Expiry date Available limit
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit  Customer service phone	Type of Card / Issuing organization  Name on card Card number Card security number Expiry date Available limit Customer service phone
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit  Customer service phone  Website	Type of Card / Issuing organization  Name on card Card number Card security number Expiry date Available limit Customer service phone Website
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit  Customer service phone  Website  Username	Type of Card / Issuing organization  Name on card Card number Card security number Expiry date Available limit Customer service phone Website Username
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit  Customer service phone  Website  Username  Password  Security response(s)	Type of Card / Issuing organization  Name on card Card number Card security number Expiry date Available limit Customer service phone Website Username Password Security response(s)
Type of Card / Issuing organization  Name on card  Card number  Card security number  Expiry date  Available limit  Customer service phone  Website  Username  Password	Type of Card / Issuing organization  Name on card Card number Card security number Expiry date Available limit Customer service phone Website Username Password

# EMERGENCY CONTACTS & HEALTH-CARE PROFESSIONALS



### HEALTH-CARE PROFESSIONALS

### Person 1

Contact name	Contact na
Organization name / relationship	Organizatio
Address	Address
City, province, postal code	City, provir
Phone	Phone
Email	Email
Company	Company
Contact name	Contact na
Organization name / relationship	Organizatio
Address	Address
City, province, postal code	City, provir
Phone	 Phone
Email	Email
Company	Company
Contact name Organization name / relationship	Contact na
Contact name	Company  Contact na Organization  Address
Contact name Organization name / relationship	Contact na Organizatio
Contact name Organization name / relationship Address	Contact na Organizatio
Contact name Organization name / relationship Address City, province, postal code	Contact na Organizatio  Address City, provin
Contact name Organization name / relationship Address City, province, postal code Phone	Contact na Organizatio  Address City, provin
Contact name Organization name / relationship  Address City, province, postal code  Phone Email	Contact na Organizatio  Address City, provin  Phone Email Company
Contact name Organization name / relationship  Address City, province, postal code  Phone Email Company	Contact na Organizatio  Address City, provin  Phone Email Company  Contact na
Contact name Organization name / relationship  Address City, province, postal code  Phone Email Company  Contact name	Contact na Organizatio  Address City, provin  Phone Email Company  Contact na
Contact name Organization name / relationship  Address City, province, postal code  Phone Email Company  Contact name Organization name / relationship	Contact na Organizatio  Address City, provin  Phone Email Company  Contact na Organizatio  Address
Contact name Organization name / relationship  Address City, province, postal code  Phone Email Company  Contact name Organization name / relationship  Address	Contact na Organizatio  Address City, provin  Phone Email Company  Contact na Organizatio
Contact name Organization name / relationship  Address City, province, postal code  Phone Email Company  Contact name Organization name / relationship  Address City, province, postal code	Contact na Organizatio  Address City, provin  Phone Email Company  Contact na Organizatio  Address City, provin

Contac	name
Organiz	ation name / relationship
Addres	5
City, pr	ovince, postal code
 Phone	
Email	
Compa	ny
Contac	name
	ation name / relationship
641112	
Address	5
City, pr	ovince, postal code
	·
Phone	
THOTTE	
Email	
	ny
Email	ny
Email Compa	
Email Compa	: name
Email Compa	
Email Compa Contac Organiz	: name ation name / relationship
Email Compa  Contac Organiz Address	name ation name / relationship
Email Compa  Contac Organiz Address	: name ation name / relationship
Email Compa  Contac Organiz Address	name ation name / relationship
Contac Organiz Address City, pr	name ation name / relationship
Contactory	ation name / relationship  sovince, postal code
Contactory Contactory Contactory City, property Phone Email Compa	ation name / relationship  sovince, postal code
Contactory Contactory Phone Email Compa	ation name / relationship  sovince, postal code  ny
Contactory Contactory Phone Email Compa	ation name / relationship  sovince, postal code
Contactory Contactory Phone Email Compa	ation name / relationship  by  covince, postal code  ny  consider the constance of the cons
Email Compa  Contac Organiz  Address City, pr  Phone Email Compa  Contac Organiz  Address	ation name / relationship  by  covince, postal code  ny  consider the constance of the cons

### Person 1 Person 2

Family doctor	Family doctor
Name	Name
Phone	Phone
Dentist	Dentist
Name	Name
Phone	Phone
Pharmacist	Pharmacist
Name	Name
Phone	Phone
Health-care professionals / specialists	Health-care professionals / specialists
Specialty	Specialty
Name	Name
Phone	Phone
Specialty	Specialty
Name	Name
Phone	Phone
Specialty	Specialty
Name	Name
Phone	Phone
Specialty	Specialty
Name	Name
Phone	Phone
Specialty	Specialty
Name	Name
Phone	Phone

# ESTATE PLANNING

Living will / Power of attorney

Wills

Trusteeships



### LIVING WILL / POWER OF ATTORNEY

### Person 1 Person 2

Location of <b>living will</b> document	Location of living will document
Last updated	Last updated
Name of person appointed under power of attorney(s)	Name of person appointed under power of attorney(s)
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Location of <b>power of attorney</b> document	Location of <b>power of attorney</b> document
Last updated	Last updated
Name of person appointed under power of attorney(s)	Name of person appointed under power of attorney(s)
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Lawyer	Lawyer
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email



### Person 1

### Person 2

Location of will	Location of will
Last updated	Last updated
Lawyer / Notary	Lawyer / Notary
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Executor name	Executor name
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
If there are any other written records of your wishes regarding medical care	If there are any other written records of your wishes regarding medical care
(for example, organ donation card), please	(for example, organ donation card), please
provide the location of these documents.	provide the location of these documents.

### TRUSTEESHIPS

### Person 1 Person 2

Trusteeship	Trusteeship
Type of trust	Type of trust
Date trust was established	Date trust was established
Co-trustees	Co-trustees
Beneficiaries	Beneficiaries
Financial company	Financial company
Address	Address
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Location of documents	Location of documents
Assets being held in trust	Assets being held in trust

<sup>\*</sup> In Québec, this is called "tutorship" or "curatorship". The representative is called "tutor" or "curator," as the case may be.

<sup>\*</sup> Québec residents will need to provide details about any mandate in case of incapacity or power of attorney. Use blank pages at the end of this booklet, if needed.

# INSURANCE & INVESTMENTS I HAVE THROUGH MY EMPLOYER



### LIFE INSURANCE - THROUGH MY EMPLOYER

### Person 1

erson 1	Person 2	
Workplace life insurance	Workplace life insurance	
Sponsor company / employer	Sponsor company / employer	
Plan administrator and phone	Plan administrator and phone	
Carrier / insurer	Carrier / insurer	
Carrier / insurer phone	Carrier / insurer phone	
Group number	Group number	
Certificate number	Certificate number	
Name of insured	Name of insured	
Beneficiary	Beneficiary	
Advisor name	Advisor name	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Member ID	Member ID	
Amount	Amount	
Name of insured	Name of insured	
Location of documents	Location of documents	
Expiry / Renewal date		
	Expiry / Renewal date	
Policy type	Expiry / Renewal date  Policy type	
Policy type  Member ID		
	Policy type	
Member ID	Policy type  Member ID	
Member ID Amount	Policy type  Member ID  Amount	
Member ID Amount Name of insured	Policy type  Member ID  Amount  Name of insured	
Member ID Amount Name of insured Location of documents	Policy type  Member ID  Amount  Name of insured  Location of documents	
Member ID Amount Name of insured Location of documents Expiry / Renewal date	Policy type  Member ID  Amount  Name of insured  Location of documents  Expiry / Renewal date	
Member ID Amount Name of insured Location of documents Expiry / Renewal date  Policy type	Policy type  Member ID  Amount  Name of insured  Location of documents  Expiry / Renewal date  Policy type	
Member ID  Amount  Name of insured  Location of documents  Expiry / Renewal date  Policy type  Member ID	Policy type  Member ID  Amount  Name of insured  Location of documents  Expiry / Renewal date  Policy type  Member ID	
Member ID Amount Name of insured Location of documents Expiry / Renewal date  Policy type  Member ID Amount	Policy type  Member ID  Amount  Name of insured  Location of documents  Expiry / Renewal date  Policy type  Member ID  Amount	

### HEALTH INSURANCE - THROUGH MY EMPLOYER

Person 1 Person 2

### Workplace health insurance Sponsor company / employer Plan administrator and phone Carrier / insurer Carrier / insurer phone Group number Certificate number Name of insured Advisor name Location of documents Website Username Password **Policy type** (for example, short-term disability, salary continuance benefits, long-term disability, critical illness) Member ID Amount Name of insured Location of documents Expiry / Renewal date Policy type Member ID Amount Name of insured Location of documents Expiry / Renewal date Policy type Member ID Amount Name of insured Location of documents Expiry / Renewal date

Workplace	health	insurance
-----------	--------	-----------

Sponsor company / employer

Plan administrator and phone

Carrier / insurer

Carrier / insurer phone

Group number

Certificate number

Name of insured

Advisor name

Location of documents

Website

Username

Password

Policy type (for example, short-term disability, salary continuance benefits, long-term disability, critical illness)

Member ID

Amount

Name of insured

Location of documents

Expiry / Renewal date

### Policy type

Member ID

Amount

Name of insured

Location of documents

Expiry / Renewal date

### Policy type

Member ID

Amount

Name of insured

Location of documents

Expiry / Renewal date

### PENSION & SAVINGS - THROUGH MY EMPLOYER

### Person 1 Person 2

Company pension p	<b>lan</b> (for example, registered
pension plan – RPP)	

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

### **Company pension plan** (for example, registered pension plan – RPP)

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

### Deferred profit sharing plan (DPSP)

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

**Company pension plan** (for example, registered pension plan – RPP)

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

### Company pension plan (for example, registered pension plan – RPP)

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

### Deferred profit sharing plan (DPSP)

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

### PENSION & SAVINGS - THROUGH MY EMPLOYER

### Person 2 Person 1

Employee profit sharing plan (EPSP)
Company / employer
Company / employer phone
Carrier / financial institution
Carrier / financial institution phone
Group number
Certificate number
Location of documents
Website
Username
Password

### Group registered retirement savings plan (Group RRSP)

Company / employer Company / employer phone Carrier / financial institution Carrier / financial institution phone Group number Certificate number Location of documents Website

Username

Password

Other Company / employer Company / employer phone Carrier / financial institution Carrier / financial institution phone Group number Certificate number Location of documents Website Username Password

### Employee profit sharing plan (EPSP)

Company / employer Company / employer phone Carrier / financial institution Carrier / financial institution phone Group number Certificate number Location of documents Website Username Password

### Group registered retirement savings plan (Group RRSP)

Company / employer Company / employer phone Carrier / financial institution Carrier / financial institution phone Group number Certificate number Location of documents Website Username Password

### Other

Company / employer

Company / employer phone

Carrier / financial institution

Carrier / financial institution phone

Group number

Certificate number

Location of documents

Website

Username

Password

# INSURANCE & INVESTMENTS OWN PERSONALLY



### tc.)

### Person 1 Person 2

Representative	Representative
Rep phone	Rep phone
Rep email	Rep email
Company	Company
Company phone	Company phone
Policy number	Policy number
Insured property	Insured property
Location of documents	Location of documents
Website	Website
Username	Username
Password	Password
Policy type (home insurance – secondary residence)	Policy type (home insurance – secondary residence)
Representative	Representative
Rep phone	Rep phone
Rep email	Rep email
Company	Company
Company phone	Company phone
Policy number	Policy number
Insured property	Insured property
Location of documents	Location of documents
Website	Website
Username	Username
Password	Password
Policy type (automobile insurance)	Policy type (automobile insurance)
Vehicle make and model	Vehicle make and model
Representative	Representative
Rep phone	Rep phone
Rep email	Rep email
Company	Company
Company phone	Company phone
Policy number	Policy number
Location of documents	Location of documents
Website	Website
Username	Username
Password	Password

### PERSONAL LIFE INSURANCE

### Person 1 Person 2

erson 1	Person 2	
Individual life insurance Policy type (for example, term, universal life,	Individual life insurance Policy type (for example, term, universal life,	
permanent, etc.)	permanent, etc.)	
Advisor / representative	Advisor / representative	
Advisor / rep phone	Advisor / rep phone	
Advisor / rep email	Advisor / rep email	
Company	Company	
Company phone	Company phone	
Policy number	Policy number	
Amount	Amount	
Name of insured	Name of insured	
Beneficiary	Beneficiary	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Policy type (for example, term, universal life, permanent, etc.)	Policy type (for example, term, universal life, permanent, etc.)	
Advisor / representative	Advisor / representative	
Advisor / rep phone	Advisor / rep phone	
Advisor / rep email	Advisor / rep email	
Company	Company	
Company phone	Company phone	
Policy number	Policy number	
Amount	Amount	
Name of insured	Name of insured	
Beneficiary	Beneficiary	
Location of documents	Location of documents	
Website	Website	

Username

Password

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Username

Password

### PERSONAL INVESTMENTS - NON-REGISTERED (GICs, mutual funds, etc.)

Person 2

### Person 1

Individual health insurance Policy type (for example, critical illness, long-term care, personal health, etc.)	Policy typ
Advisor / representative	Advisor / r
Advisor / rep phone	Advisor / r
Advisor / rep email	Advisor / r
Company	Company
Company phone	Company p
Policy number	Policy num
Name of insured	Name of in
Location of documents	Location o
Website	Website
Username	Username
Password	Password
Policy type (for example, critical illness, long-term care, personal health, etc.)	Policy typ
Advisor / representative	Advisor / r
Advisor / rep phone	Advisor / r
Advisor / rep email	Advisor / r
Company	Company
Company phone	Company
Policy number	Policy num
Name of insured	Name of in
Location of documents	Location o
	Website
Website	
Website Username	Username

Pc	dividual health insurance blicy type (for example, critical illness, long-termine, personal health, etc.)
Ad	lvisor / representative
Ad	lvisor / rep phone
Ad	lvisor / rep email
Со	ompany
Со	ompany phone
Ро	licy number
Na	ame of insured
Lo	cation of documents
W	ebsite
Us	ername
Pa	ssword
	<b>plicy type</b> (for example, critical illness, long-term re, personal health, etc.)
Ad	lvisor / representative
Ad	lvisor / rep phone
Ad	lvisor / rep email
Со	ompany
Со	ompany phone
Ро	licy number
Na	ame of insured
Lo	cation of documents
W	ebsite

Investment typ	e
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docum	ents
Website	
Username	
Password	
Investment typ	e
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docum	ents
Website	
Username	
Password	
Investment typ	e
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Company phone Account number	
	ents

Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docume	ents
Website	
Username	
Password	
Investment typ	e
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docume	ents
Website	
Username	
Password	
Investment typ	e
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docume	ents
Website	
Username	
Password	

Password

### PERSONAL INVESTMENTS – NON-REGISTERED (continued)

Person 1 Porcon 2

### Investment type Representative Rep phone Rep email Company Company phone Account number Location of documents Website Username Password Investment type Representative Rep phone Rep email Company Company phone Account number Location of documents Website Username Password Investment type Representative Rep phone Rep email Company Company phone Account number Location of documents Website Username Password

Investment ty	pe
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docu	ments
Website	
Username	
Password	
Investment ty	pe
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docu	ments
Website	
Username	
Password	
Investment ty	pe
Representative	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of docu	ments

Password

### PERSONAL SAVINGS PLANS - REGISTERED

erson 1	Person 2	
Registered retirement savings plan (RRSP)	Registered retirement savings plan (RRSP)	
Representative / Institution	Representative / Institution	
Rep phone	Rep phone	
Rep email	Rep email	
Company	Company	
Company phone	Company phone	
Account number	Account number	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Beneficiary	Beneficiary	
Beneficiary phone	Beneficiary phone	
Representative / Institution Rep phone	Representative / Institution Rep phone	
Rep email	Rep email	
Company	Company	
Company phone	Company phone	
Account number	Account number	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Beneficiary	Beneficiary	
Beneficiary phone	Beneficiary phone	
LIRA or other locked in plans Representative / Institution	LIRA or other locked in plans Representative / Institution	
Rep phone	Rep phone	
Rep email	Rep email	
Company	Company	
Company phone	Company phone	
Account number	Account number	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Beneficiary	Beneficiary	

Beneficiary phone

32 33

Beneficiary phone

### Person 1 Tax-free savings account (TFSA) Representative / Institution Rep phone Rep email Company Company phone Account number Location of documents Website Username Password Beneficiary Beneficiary phone Registered education savings plan (RESP) Representative / Institution Rep phone Rep email Company Company phone Account number Location of documents Website Username Password Beneficiary Beneficiary phone

Other savings plan Representative / Institution	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of documents	
Website	
Username	
Password	
Beneficiary	
Beneficiary phone	

### Person 2

Tax-free savings account (TFSA)	
Representative / Institution	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of documents	
Website	
Username	
Password	
Beneficiary	
Beneficiary phone	

### Registered education savings plan (RESP)

Rep phone
Rep email
Company
Company phone
Account number
Location of documents
Website
Username
Password
Beneficiary
Beneficiary phone

Representative / Institution

Representative / Institution	
Rep phone	
Rep email	
Company	
Company phone	
Account number	
Location of documents	
Website	
Username	
Password	
Beneficiary	
Beneficiary phone	

### **INCOME PLANS**

### Person 2 Person 1

Canada Pension Plan (CPP)*  CPP number	Canada Pension Plan (CPP)*  CPP number	
Location of documents	Location of documents	
Old Age Security (OAS)*  OAS number	Old Age Security (OAS)*  OAS number	
Location of documents	Location of documents	
Guaranteed Income Supplement (GIS) or other government income Income type	Guaranteed Income Supplement (GIS) or other government income Income type	
Contact name	Contact name	
Contact phone	Contact phone	
Life income fund (LIF)	Life income fund (LIF)	
Representative / Institution	Representative / Institution	
Rep phone	Rep phone	
Rep email	Rep email	
Company	Company	
Company phone	Company phone	
Account number	Account number	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Beneficiary	Beneficiary	
Beneficiary phone	Beneficiary phone	
Annuities	Annuities	
Type of annuity	Type of annuity	
Representative	Representative	
Rep phone	Rep phone	
Rep email	Rep email	
Company	Company	
Company phone	Company phone	
Policy number	Policy number	
Location of documents	Location of documents	
Website	Website	
Username		
Password	Password	
Beneficiary		
Beneficiary phone	Beneficiary phone	

<sup>\*</sup> See page 58 for government agency contact phone numbers; QPP for the Québec residents.

### Person 1

### Registered retirement income fund (RRIF) Registered retirement income fund (RRIF) Representative / Institution Representative / Institution Rep phone Rep phone Rep email Rep email Company Company Company phone Company phone Account number Account number Location of documents Location of documents Website Website Username Username Password Password Beneficiary Beneficiary Beneficiary phone Beneficiary phone Registered retirement income fund (RRIF) Registered retirement income fund (RRIF) Representative Representative Rep phone Rep phone Rep email Rep email Company Company Company phone Company phone Account number Account number Location of documents Location of documents Website Website Username Username Password Password Beneficiary Beneficiary Beneficiary phone Beneficiary phone Notes Notes

Person 2

Note: When you pass away, many sources of income cease or become payable to a beneficiary. It is important that your executor notify the issuers of these income products promptly.

# DEBTS / LIABILITIES

Vehicle lease / loan

Real estate

Other secured debts

Other unsecured debts



### VEHICLE LEASE / LOAN

Person 1

Person 2

### Vehicle lease / loan Vehicle lease / loan Vehicle Vehicle Lender Lender Phone Phone Is your debt life insured? (include details) Is your debt life insured? (include details) Location of documents Location of documents Website Website Username Username Password Password Vehicle lease / loan Vehicle lease / loan Vehicle Vehicle Lender Lender Phone Phone Is your debt life insured? (include details) Is your debt life insured? (include details) Location of documents Location of documents Website Website Username Username Password Password Vehicle lease / loan Vehicle lease / loan Vehicle Vehicle Lender Lender Phone Is your debt life insured? (include details) Is your debt life insured? (include details) Location of documents Location of documents Website Website Username Username Password Password

### REAL ESTATE - PRIMARY RESIDENCE

Person 1

### Person 2

Primary residence  Full address (include lot, concession and county if applicable)	Primary residence Full address (include lot, concession and county if applicable)
☐ Sole owner ☐ Owner with someone else	☐ Sole owner ☐ Owner with someone else
If outside of Québec, is the property registered as:	If outside of Québec, is the property registered as:
☐ Joint tenant (property will pass to the surviving joint owner upon death)	☐ Joint tenant (property will pass to the surviving joint owner upon death)
☐ Tenant in common (share will be distributed according to will)	☐ Tenant in common (share will be distributed according to will)
Co-owner Co-owner	Co-owner
Co-owner address	Co-owner address
Co-owner phone	Co-owner phone
Location of deeds, surveys, property tax receipts, leases	Location of deeds, surveys, property tax receipts, leases
Rental property Yes No	Rental property  Yes  No
Mortgage(s)	Mortgage(s)
Lender	Lender
Address of mortgage provider	Address of mortgage provider
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Location of documents	Location of documents
Website	Website
Username	Username
Password	Password
Mortgage(s)	Mortgage(s)
Lender	Lender
Address of mortgage provider	Address of mortgage provider
City, province, postal code	City, province, postal code
Phone	Phone
Email	Email
Location of documents	Location of documents
Website	Website
Username	Username
Password	Password

### REAL ESTATE - SECONDARY RESIDENCE

Person 1

### Person 2

Secondary residence	Secondary residence	
Full address (include lot, concession and county if applicable)	Full address (include lot, concession and county if applicable)	
Sole owner Owner with someone else	☐ Sole owner ☐ Owner with someone else	
If outside of Québec, is the property registered as:	If outside of Québec, is the property registered as:	
Joint tenant (property will pass to the surviving joint owner upon death)	Joint tenant (property will pass to the surviving joint owner upon death)	
☐ Tenant in common (share will be distributed according to will)	☐ Tenant in common (share will be distributed according to will)	
Co-owner	Co-owner	
Co-owner address	Co-owner address	
Co-owner phone	Co-owner phone	
Location of deeds, surveys, property tax receipts, leases	Location of deeds, surveys, property tax receipts, leases	
Rental property Yes No	Rental property Yes No	
Mortgage(s)	Mortgage(s)	
Lender	Lender	
Address of mortgage provider	Address of mortgage provider	
City, province, postal code	City, province, postal code	
Phone	Phone	
Email	Email	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	
Mortgage(s)	Mortgage(s)	
Lender	Lender	
Address of mortgage provider	Address of mortgage provider	
City, province, postal code	City, province, postal code	
Phone	Phone	
Email	Email	
Location of documents	Location of documents	
Website	Website	
Username	Username	
Password	Password	

### OTHER **SECURED** DEBTS

Person 1

Other secured debt (please describe)	Other secured debt (please describe)
Lender	Lender
Phone	Phone
Is your debt life insured? (include details)	Is your debt life insured? (include details)
Collateral	Collateral
Location of documents	Location of documents
Lender	Lender
Phone	Phone
Is your debt life insured? (include details)	Is your debt life insured? (include details)
Location of documents	Location of documents

Person 2

### OTHER UNSECURED DEBTS

Person 1

### Person 2

Other unsecured debt (please describe)	Other unsecured debt (please describe)
Lender	Lender
Phone	Phone
Is your debt life insured? (include details)	Is your debt life insured? (include details)
Collateral	Collateral
Location of documents	Location of documents
Lender	Lender
Phone	Phone
Is your debt life insured? (include details)	Is your debt life insured? (include details)
Location of documents	Location of documents

# EXPENSES & SUBSCRIPTIONS

Monthly / Yearly expenses and subscriptions



### MONTHLY / YEARLY EXPENSES AND SUBSCRIPTIONS

### Person 1 Person 2

Cable	Cable
Company	Company
Account number	Account number
Phone	Phone
Location of records	Location of records
Website	Website
Username	Username
Password	Password
Internet	Internet
Company	Company
Account number	Account number
Phone	Phone
Location of records	Location of records
Website	Website
Username	Username
Password	Password
Telephone	Telephone
Company	Company
Account number	Account number
Phone	Phone
Location of records	Location of records
Website	Website
Username	Username
Password	Password
Cell phone	Cell phone
Company	Company
Account number	Account number
Phone	Phone
Location of records	Location of records
Website	Website
Username	Username
Password	Password

### MONTHLY / YEARLY EXPENSES AND SUBSCRIPTIONS

Person 1 Person 2

### Newspaper Newspaper Company Company Account number Account number Phone Phone Location of records Location of records Website Website Username Username Password Password Gym membership Gym membership Company Company Account number Account number Phone Phone Location of records Location of records Magazine subscriptions Magazine subscriptions Company #1 Company #1 Account number Account number Phone Phone Location of records Location of records Website Website Username Username Password Password Company #2 Company #2 Account number Account number Phone Phone Location of records Location of records Website Website Username Username Password Password

### MONTHLY / YEARLY EXPENSES AND SUBSCRIPTIONS (continued)

Person 1 Person 2

Hydro	Hydro	
Company	Company	
Account number	Account number	
Phone	Phone	
Location of records	Location of records	
Website	Website	
Username	Username	
Password	Password	
Utilities	Utilities	
Company	Company	
Account number	Account number	
Phone	Phone	
Website	Website	
Username	Username	
Password	Password	
Location of records	Location of records	
Other	Other	
Company	Company	
Account number	Account number	
Phone	Phone	
Location of records	Location of records	
Website	Website	
Username	Username	
Password	Password	
Other	Other	
Company	Company	
Account number	Account number	
Phone	Phone	
Location of records	Location of records	
Website	Website	
Username	Username	
Password	Password	

## OTHER

Social media and cloud storage footprint

Places of worship

Other information (valuable Items, jewelry, artwork)

Clubs / Associations / Charities



### SOCIAL MEDIA AND CLOUD STORAGE FOOTPRINT

### Person 1

Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
Website / App	Website / App
Email	Email
Username	Username
Password	Password
. 455.7.514	

Person 2

### Person 1

### Person 2

Place of worship
Name
Contact
Address
Phone
Email

OTHER INFORMATION (for example, jewellery, artwork, etc.) Note: This may also include valuable items not in the home that are on loan. Remember to include the location and contact information for these pieces.


### Person 1

Email

erson 1	Person 2			
Club / association / charity	Club / association / charity			
Name	Name			
Account number	Account number			
Address	Address			
Phone	Phone			
Email	Email			
Club / association / charity	Club / association / charity			
Name	Name			
Account number	Account number			
Address	Address			
Phone	Phone			
Email	Email			
Club / association / charity	Club / association / charity			
Name	Name			
Account number	Account number			
Address	Address			
Phone	Phone			
Email	Email			
Club / association / charity	Club / association / charity			
Name	Name			
Account number	Account number			
Address	Address			
Phone	Phone			
Email	Email			
Club / association / charity	Club / association / charity			
Name	Name			
Account number	Account number			
Address	Address			
Phone	Phone			

Email

# FUNERAL ARRANGEMENTS



### PRE-PLANNED FUNERAL DETAILS

erson 1	Person 2		
Funeral home	Funeral home		
Address	Address		
Phone	Phone		
Email	Email		
Location of cemetery plot or niche	Location of cemetery plot or niche		
Location of deed	Location of deed		
Funeral arrangements have been pre-purchased	Funeral arrangements have been pre-purchased		
☐ Yes ☐ No	☐ Yes ☐ No		
erson 1	om in the "Notes" section at the back of the booklet.		
erson 2			

# FOR THE EXECUTOR

There are many details that need to be taken care of when someone dies. Throughout the previous sections you'll find contact information for important people who may need to be involved or who can help. The following lists and information will help you navigate through these details. We encourage you to seek the support of a legal advisor who is experienced in dealing with these matters.

### MAKE FUNERAL ARRANGEMENTS

If the funeral was pre-planned (see page 51), the following points may have already been decided. If not, the funeral director can assist you with these arrangements:

- transportation of deceased
- burial or crematory arrangements
- casket or urn selection
- funeral service

- visitation times
- cemetery arrangements
- statement of death
- all related funeral costs

- Other details to consider:
- religious ceremony and facility
- memorial donation
- flowers

- clothing for deceased
- pallbearers
- newspaper notices

In many cases, the funeral home will help place the funeral notice in the obituaries. Here are some details to consider:

- name of deceased
- spouse's name
- date of death
- location

•	parent	of:

• grandparent of:

- parents
- brothers / sisters
- affiliations
- achievements
- education
- place of birth
- funeral home location
- visitation hours
- time and place of funeral service
- donations

### ASSEMBLE IMPORTANT DOCUMENTS

Some people file important documents in desk drawers, kitchen cupboards or even bedroom dressers. Others keep them in safety deposit boxes. You may be able to access the deceased's safety deposit box to search for the will before probate is obtained. This is done in the presence of a bank official and nothing else can be removed until the will is probated or verified.

If the deceased filed all their important documents in one location or completed the sections of this booklet, you should be able to find all you need quickly.

### You may need to find the following important documents:

- the will
- birth certificate
- marriage certificate
- separation or divorce agreement
- social insurance number
- health card
- driver's licence
- passport
- citizenship card
- permanent resident card
- secure certificate of Indian status
- business agreements or contracts
- automobile registration

- recent income tax returns
- life insurance policies
- disability insurance policies
- general insurance policies
- bank books or statements
- employment group benefits statements
- stock certificates or bonds
- investment certificates
- notes receivable or payable
- real estate deeds
- mortgage papers
- trust documents

One document you'll need is a statement of death. Copies of this statement are issued by the funeral director. Along with birth and marriage certificates, a statement of death will be required by the insurance company and government agencies when submitting claims.

An official death certificate is not automatically issued. You must apply to the government of the province in which the deceased resided or, if they resided in Québec, to the Directeur de l'état civil.

### ! DO NOT DISCARD DOCUMENTS

If you find documents that seem to be out-dated or irrelevant, do not discard them.

- Check with your legal advisor and your accountant to verify whether the documents are important.
- Contact the companies associated with the documents to determine their significance.
- Remember that income tax returns should be held for seven years.

### NOTIFY AFFECTED PARTIES

All affected parties should be notified of the death as soon as possible to avoid the need for you or the parties to return payments made after the death.

### Information you'll need

In addition to the important documents listed on the previous page, you may need the following information when contacting some of the parties mentioned in this section:

- social insurance number of surviving spouse or partner
- proof of age of surviving spouse or partner
- death certificate (from the provincial government)
- proof of age of any children eligible to receive government or employment-related benefits
- proof of full-time attendance at school or university for children between the ages of 18 and 25 – required for CPP

### CONTACT A LEGAL ADVISOR AND ACCOUNTANT

If a legal advisor hasn't been named in the deceased's will, contact your own legal advisor to help you settle the estate. Even the smallest estate may need competent legal and tax advice to:

- determine whether a will must be proven valid (probated) or verified,\*
- discuss the guardian(s) in place for any minor children,
- assist with the distribution of assets,
- explain the procedures required if there is no will,
- co-ordinate any transfers of ownership, and
- file the deceased's final income tax return and obtain an estate clearance certificate.

### **IMPORTANT NOTE**

It's your responsibility as executor to ensure that the home and all assets are covered by up-to-date insurance. You can work with a licensed broker or an insurance company to make sure the correct coverage is in place. This insurance will help protect you, the executor, from being liable for any physical losses to the assets before they're distributed.

<sup>\*</sup> In Québec, notarial wills do not have to be probated.

### CONTACT THE LIFE INSURANCE ADVISOR

For details, please refer to the "Insurance & Investments I Own Personally" section, beginning on page 27.

Life insurance policies that insured the deceased person's life may help alleviate some of the financial strain of the beneficiaries by providing immediate funds.

### Special procedures will be necessary if the beneficiary is:

- a minor, or
- legally incompetent.

If the estate has been designated as beneficiary, the life insurance money will be paid to the estate and then distributed according to the terms of the will. If there is no will, an estate administrator (or in Québec, a liquidator) will need to be appointed to distribute the assets according to provincial law.

Contact the life insurance advisor or the nearest office of the life insurance company for further details, to obtain the proper forms and to arrange for any advance payment.

### You'll need the following information to help settle life insurance claims quickly:

- statement of death
- claim statement (provided by the insurance advisor and completed by the person legally entitled to receive the proceeds)
- policy or policies (if you can't find them, the insurance advisor should have a record)
- proof of age of deceased (if not on file)
- marriage certificate of deceased (if applicable)

### CONTACT THE INVESTMENT ADVISOR

For details, please refer to the "Insurance & Investments I Own Personally" section, beginning on page 27.

You'll want to contact the advisor to discuss any registered and non-registered investments the deceased person may have in order to determine how to handle each account. The advisor will be able to provide you with information on:

- how to close or transfer any accounts,
- the beneficiaries listed for each, and
- balances for any accounts.

If the deceased was retired and receiving pensions, contact the appropriate companies or organizations to report the death and make any necessary arrangements.

### CONTACT THE EMPLOYER OR BUSINESS ASSOCIATES

Be sure to inform all current employers (page 8) and business associates of the death as soon as possible. It's vital that you speak with a human resources person and ask the following questions:

- Is there a pension fund?
- Are there any group insurance or other benefits owing?
- Is there any salary, vacation pay, expense reimbursements or other amounts owing but not yet paid?
- Are there any unpaid commissions?
- Is there any disability income owing?
- Are there any service recognition awards?

If the deceased was a long-term employee in any other company, determine whether there are any lump-sum or survivor benefits.

Note: Additional information may be requested by the insurance advisor to clarify which benefits are payable.

### CONTACT GOVERNMENT AGENCIES

Contact information is current as of June 2019.

Call Service Canada for CPP and OAS, at:

- 1 800 277-9914 for service in English
- 1 800 277-9915 for service in French
- 1 800 255-4786 for people with hearing loss (English and French)

In Québec, contact the QPP offices (Retraite Québec) at:

- 418 643-5185 if you're in Québec Region
- 514 873-2433 if you're in Montreal Region
- 1 800 463-5185 (toll free) if you're elsewhere in Québec
- 1 800 603-3540 for people with hearing loss (TTY)

For more information, visit the Retraite Québec website at retraiteQuébec.gouv.qc.ca.

If the deceased was receiving any CPP, QPP, OAS or GIS payments at the time of death then:

- government cheques for the month in which the death occurred may be transacted even if received after death, but
- government cheques received in the month following the death must be returned.

There is a death benefit from CPP and QPP. If the deceased had contributed to one of these plans, the following could apply:

- a lump-sum death benefit payable to the estate,
- periodic payments to the surviving spouse or common-law partner, or
- periodic payments for dependent children up to age 18 or, for CPP only, to age 25 if they're full-time students.

It's important to apply for this benefit as soon as possible. Back payments can be made for up to 12 months only.

For more information, visit the Government of Canada website at Canada.ca.

### SOME OF THE OTHER FEDERAL BENEFITS MAY INCLUDE:

- **Veteran's pension** If the deceased was a veteran, contact the nearest branch of Veterans Affairs Canada to determine whether a benefit is available. They may have been receiving a veteran's disability pension or you may be able to apply for a benefit if the deceased is considered eligible. Benefits will vary depending on whether the death was from a service-related cause.
- Employment Insurance (EI) If the deceased was receiving EI benefits at the time of death, contact Service Canada or visit the Canada.ca website. Any cheques payable to the deceased during the normal reporting period (usually two weeks pay) will be paid, but there will be no further benefits.
- Workers' compensation If the deceased was receiving a pension from Workplace Safety and Insurance Board, Workers' Compensation Board or Commission de la santé et de la sécurité du travail (CSST) at the time of death, contact the office nearest you. The surviving family may be eligible for survivor benefits and possibly dependent children benefits.
- International benefits If the deceased lived or worked in another country, then the surviving family may be eligible to receive benefits either from that country or from the Government of Canada. You'll want to contact the International Benefits office to further discuss Canada's International Social Security Agreement and to determine which countries offer this program.
- Allowance for the survivor This benefit is through OAS and is for the surviving spouse of the deceased. The benefit will provide monthly non-taxable benefits to eligible low-income widows / widowers (only if they have not become eligible for OAS yet OAS is restricted to those between 60 and 64).
- Funeral, burial and gravemarking assistance Through Veterans Affairs Canada Funeral and Burial Program, surviving family may be eligible to receive benefits to help fund the funeral and burial services if the deceased was a veteran or disability pensioner. To find out more, contact your local Last Post Fund provincial office.
- Estates program for deceased person This program will provide those who are eligible with help for the administration of the estates for the deceased, for First Nation individuals who were residents on a reserve prior to their death. For more information on this program, talk to your local Indigenous and Northern Affairs Canada office.

### CONTACT OTHER ORGANIZATIONS AND ASSOCIATIONS

If the deceased belonged to any associations, unions, organizations or clubs, check if any benefits exist or if there are any membership fee refunds, outstanding dues or bills. Cancel any formal memberships.

### OTHERS TO CONTACT

- If no one else resides at the deceased's home, contact Canada Post to have the mail re-directed to you or another address.
- As a courtesy, you may want to contact the deceased's health-care professionals and specialists who aren't aware of the death.
- Check with all utilities and services the deceased had accounts with and arrange for final statements so payments can be made where necessary. Locate any outstanding invoices and arrange for payment.
- Cancel any:
  - ongoing subscriptions,
  - charge cards / credit cards, and
  - government issued identity cards.

NUTES	

**Note:** Some loans, service contracts and credit card accounts are life insured, so they're automatically paid in full on death with proof of eligibility.

# **NOTES**

# Questions? We're here to help.

Talk to your advisor about Sun Life today.

For more information and resources, visit www.sunlife.ca or call 1-877-SUN-LIFE (1-877-786-5433)

